



US 20210004137A1

(19) **United States**

(12) **Patent Application Publication**
OSER

(10) **Pub. No.: US 2021/0004137 A1**

(43) **Pub. Date: Jan. 7, 2021**

(54) **GUIDED RETAIL EXPERIENCE**

(71) Applicant: **Apple Inc.**, Cupertino, CA (US)

(72) Inventor: **Alexander B. OSER**, Los Altos, CA (US)

(21) Appl. No.: **16/905,032**

(22) Filed: **Jun. 18, 2020**

Related U.S. Application Data

(60) Provisional application No. 62/870,442, filed on Jul. 3, 2019.

Publication Classification

(51) **Int. Cl.**
G06F 3/0481 (2006.01)
G06F 3/01 (2006.01)
G06K 9/00 (2006.01)

(52) **U.S. Cl.**

CPC **G06F 3/04815** (2013.01); **G06K 9/00335** (2013.01); **G06K 9/00671** (2013.01); **G06F 3/017** (2013.01)

(57) **ABSTRACT**

The present disclosure relates to techniques for enabling a retail experience in a computer-generated reality environment. In some embodiments, the techniques include: generating a computer-generated reality environment, including presenting a virtual object representing a product in the computer-generated reality environment; providing a communication session with a remote user of the product while presenting the virtual object representing the product in the computer-generated reality environment; and while providing the communication session, adjusting the presentation of the virtual object representing the product in the computer-generated reality environment using information received from the communication session.

300 →

